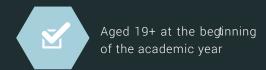
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UNDERSTANDING WORKPLACE VIOLENCE & HARASSMENT







Workplace violence and Harassment can have huge consequences for employers, employees and the work environment. The Trades Union Congress (TUC) estimates that 29% of people have been bullied at work, and more than 1 in 3 people who report being bullied leave their job because of it. Understanding about effective communication and ways to reduce conflict in the workplace will help to create a more positive working environment, benefiting both employers and employees, and improving job satisfaction, health and wellbeing, and productivity.

Benefits

Achieve a nationally recognised Level 2 qualification

Further your professional development

Learn at a time that suits you, without the need to attend college

What you will learn

How to contribute to a positive and safe working environment

How to reduce and effectively deal with violence in the workplace

Understanding aggression, bullying and harassment in the workplace and how it can be prevented

Understanding equality, diversity and inclusion in the workplace and the benefits to individuals and organisations